

PROJECT OVERVIEW

Shaping innovative programmes and projects with PSMW



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Public Service Management Wales
Rheoli yng Ngwasanaeth Cyhoeddus Cymru

Bath Consultancy Group worked for 18 months with the Public Service Management Wales (PSMW) Team, which is hosted by Welsh Assembly Government.

The team aims to develop the capacity of public service managers and organisations to work effectively in collaboration across boundaries in order to improve public services for and with users, citizens and communities. PSMW is itself a partnership with over 80 member organisations in Wales.

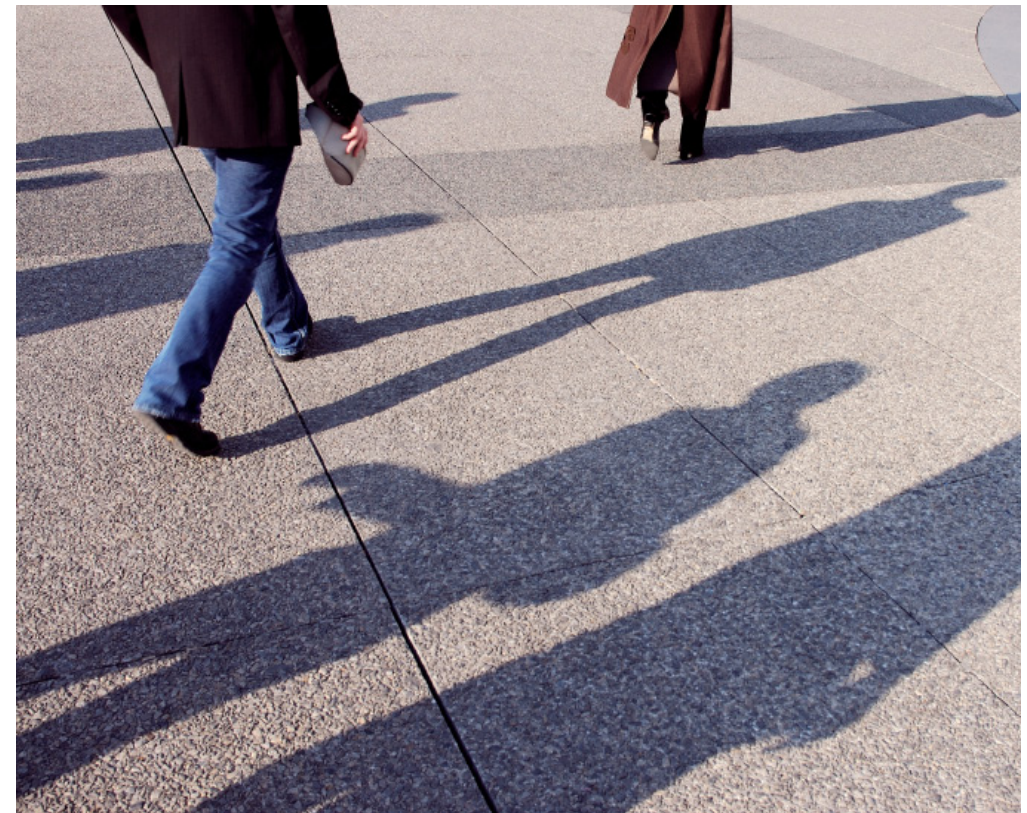
A BCG team helped to shape the innovative programmes and projects that PSMW commissions to support the aim of citizen centred services. In 2004 the Making the Connections strategy document gave PSMW an even wider role in helping reshape the Welsh Public Service workforce.

Some of the key PSMW activities that BCG has helped shape are:

- Connect 4 Cymru – a ground breaking programme designed to support and develop middle managers involved in driving cross boundary change
- People Exchange Wales – facilitating interchange opportunities between public sector organisations
- Action learning sets for senior managers across public service

BCG's approach has been to make the medium the message. This has meant shifting mindsets:

- From a purchaser/provider client/contractor relationships to deep and committed partnership
- From linear planning to continuous cycles of planning, action, reflection and adjustment
- From an exclusive focus on individual development to relationships and systems development



Please contact us on **+44 (0)1225 520866** or email office@bathconsultancygroup.com if you would like to find out more. We would welcome a conversation with you.